



Campervan Rental Terms and Conditions

1. Reservation

Reservation can be made:

A/ Up to 4 weeks prior to the commencement of the rental period – there shall be submitted:

- * reservation deposit- in the amount of BGN 500, which is part of the future rent;
- * driving license copy;
- * copy of personal ID card or passport /for countries outside the territory of EU with a validity term not shorter than 6 months as of the set date for return/

B/ Up to 2 weeks or less prior to the commencement of the rental period: there shall be submitted:

- * the entire amount of the rent for the agreed period of use of the Campervan;
- * driving license copy;
- * copy of ID card or passport.

2. Guarantee deposit:

Upon the hire of Campervan a deposit in the amount of BGN 1,000 /EUR 500/ shall be paid in. It shall be wholly reimbursed upon returning when:

- * there are no damages on the Campervan and equipment;
- * the Campervan shall be returned within the set time and place, with reservoir tank filled with fuel, with cleaned external and internal part, with cleaned toilet, available keys, without any missing kitchen and rental equipment, reflected in bilateral protocol /list/, in good technical operating order.

3. Payment:

SOFCOMPANY OOD accepts the following forms of payment:

- * in cash;
- * via bank remittance - (all bank charges on the transfer shall be covered by the payer);
- * by credit or debit card.

4. Drivers:

They must be of age between 25 - 65 years and hold a driving license since at least 2 years.

The hired vehicle can be driven and used only by a hirer who is specified in the agreement. The hirer may not sublet the vehicle to any third parties. Each driver, who is subject of medical or legal restrictions in respect of driving, must inform SOFCOMPANY OOD in advance. A driving license and registration card shall be submitted for check upon the execution of the documents. Any fines and penalties for road accidents shall be entirely at the expense of the Hirer, including in the cases in which the penalty document is sent via post, within 2 years after the period of hire.

5. Storage of the luggage and personal car:

We shall provide to the Hirer a car park use free of charge for the period during which he uses the

Campervan.

6. Availability:

SOFCOMPANY OOD commits to make its best efforts in order to provide you with the Campervan that you have reserved within the agreed time. If by any reason whatsoever /crash, theft, or other/ it is not available, we will endeavour to provide you with another Campervan having the same or similar equipment, without any additional costs. If this is not however possible, SOFCOMPANY OOD shall refund you the amount that you have deposited hitherto.

For additional pay, SOFCOMPANY OOD may procure:

1. Bed-linen for 1 person – sheets, pillow case /for the entire period of hire/ - BGN 20.
2. Set of bathrobe and towel for 1 person /for the entire period/ - BGN 15.
3. Table complete with four seats /for the entire period/ - BGN 40.
4. Additional propane bottle – 10kg – BGN 32
5. Detergent for chemical toilet - 18 doses – BGN 32
6. Biodegradable toilet paper - 4 pcs. – BGN 8
7. Snow chains /for the entire period/ - BGN 20.

7. Rental period:

The hire of a Campervan shall be executed within the workday from **10:00 to 16:00 h.**

Vacating of a Campervan shall be executed not later than **14:00 h.** on the agreed date of return.

If you take the Campervan later than the agreed time, you are not entitled to a later return, unless agreed otherwise in a written document signed by both parties.

8. Penalties and charges:

1. Vacating of the Campervan after 14:00 h on the agreed day, without the written consent of the Owner shall be charged in the following manner:

- from 1 to 5 hours – 25% of the deposit's value;
- from 6 to 12 hours – 50% of the deposit's value;
- more than 12 hours – 100% of the deposit's value
- more than 24 hours – additional EUR 250 per each additional day plus retaining the entire deposit.

In the event that the deposit is not sufficient in order to cover a delay, damages and losses by fault of the Hirer, the Owner shall be entitled to demand additional amount.

2. An additional charge shall be paid for:

- * overall cleaning of the internal – BGN 50;
- * overall washing of the external part – BGN 20;
- * not cleaned toilet cassette – BGN 60;
- * in the event that the reservoir tank is not completely filled with fuel, the difference shall be paid after its filling up by an employee of the company ;

*the transport and accommodation of pets in the vehicle is not allowed except in case of special agreement and additional charge.

* SMOKING IN THE CAMPERVAN IS FORBIDDEN!!!

9. Rental:

The rental price shall include:

* Full motor insurance ("Auto Casco")

/ damages of roof and side structure of the Campervan, caused by noncompliance with restrictions for maximal height or width, shall be paid wholly by the Hirer. In this event the all risk insurance shall not apply/;

* third party liability insurance and annual vignette for the Republic of Bulgaria;

* reservoir tank filled with fuel;

* reservoir filled with clean water. THE WATER IN THE RESERVOIR IS NOT SUITABLE FOR DRINKING!!!

* cleaned and charged toilet cassette

* gas bottle for propane;

* power of attorney for driving the vehicle;

* up to 500km daily mileage. For each kilometer above those specified additional BGN 0.20/km shall be charged.

10. Insurance:

A. SOFCOMPANY OOD shall provide third party liability insurance and full Casco insurance;

Personal property is not covered by insurance if left unattended.

B. We recommend to the hirer for his own security on the road and his own peace during the period of hire, to conclude the following types of insurance:

* insurance against all risks;

* insurance against reservation cancellation;

* medical insurance.

11. Faults, damages, accidents and repair Неизправности, повреди, злополуки и ремонт:

If any faults or damages in the Campervan occur after the period of hire has started, the Hirer shall notify SOFCOMPANY OOD thereon immediately by telephone.

A. The Hirer shall be liable for all expenses incurred as a consequence of violating the Traffic Act. In the event of a road accident the hirer shall notify the traffic police in the country in which such road accident has occurred and SOFCOMPANY OOD.

The Hirer shall demand from the relevant authorities a document for the accident, otherwise, after returning, all the costs for repair shall be at his own expense.

The Hirer shall regularly check the level of lubricant in the engine, the pressure in the tires and air pillows /if any/.

IT IS ABSOLUTELY PROHIBITED to tow with the Campervan or have the Campervan towed by another vehicle!

B. All faults, broken parts and repairs caused by reason of negligence and unscrupulous keeping on the part of the Hirer shall be at the expense of the latter.

C. The Hirer will not be given any other vehicle if he has not used the Campervan in good faith or if the damage is caused by negligence.

The driver shall bear the entire responsibility for any damages inflicted after drinking alcohol, irrespective of an available road accident document issued by the relevant authorities.

D. In the event of damage, breaking, or accident caused due to negligence or inattentiveness by a third party /proved by protocol issued by the traffic police/ and not by the Hirer, which prevents him from the normal full-extent use of the campervan, it is necessary to notify a representative of SOFCOMPANY OOD immediately and the following actions shall be taken on the part of the Hirer:

- * repair at the closest service facility of FIAT;
- * using the service of breakdown assistance

If the Owner is unable to provide another Campervan until the end of the period of hire, he shall refund to the Hirer only the amount corresponding to the days that have not been used. This will happen after SOFCOMPANY OOD on its part has received the insurance for that accident.

E. All amounts under the preceding item paid by the Hirer, /original invoices/ shall be refunded by the Owner after their submission to SOFCOMPANY OOD upon return.

For repair, replacement, in case of tire puncture, the costs are not refunded.

F. SOFCOMPANY OOD shall not be held liable for the consequences of a failure to comply with the legislation and the traffic law applicable in the respective country.

G. SOFCOMPANY OOD shall not be held liable upon occurrence of any circumstances falling beyond his control which entail changes in the route /natural disasters, military actions, mass protests, strikes, etc. /, which obstruct the performance of the planned activity.

12. Cancellation of reservation and default penalties:

A. SOFCOMPANY OOD reserves the right to cancel a reservation when:

- * a driving license or personal ID card are with expired validity term or their validity term expires during the period of travel;
- * no guarantee deposit is submitted;
- * in case of not observing the terms for payment and submission of the necessary documents on the part of the Hirer, as well as upon submission of false or incorrect documents.

In these cases all amounts paid by the Hirer are not subject to refunding.

In the event that the Hirer terminates the travel by his own wish, he shall not be entitled to claim the refund of any amounts.

B. Cancellation of reservation by the Hirer

In the event of canceling the reservation, the Hirer shall pay the following penalties:

- * up to 30 days before departure - 15%
- * up to 22 days before departure - 20%
- * up to 15 days before departure - 30%
- * 10 days before departure - 50%
- * 9 and lesser number of days before departure -100%

Cancellation shall be executed in person in writing.

OWNER:

HIRER: